



January 19, 2005

VIA FACSIMILE

Mail Stop AMENDMENT
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

EUS/J/P/05-3009

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Date: January 19, 2005Name: Jacqueline WilsonSignature: 

Re: Patent Application for:
"System and Method for Managing a Plurality of Calls"
Serial No. 09/829,059
Attorney Docket No. P14682-US1

Dear Sir or Madam:

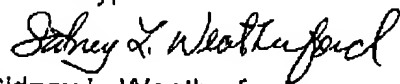
Enclosed for filing please find the following items relating to the above-identified application:

- (1) Transmittal Letter (1 page)
- (2) Response under 37 C.F.R §1.111 (9 pages)
- (3) Replacement Abstract (1 page)

There is an additional fee for this filing. The commissioner is hereby authorized to charge payment of any additional filing fees required associated with this communication or credit any overpayment to Deposit Account No. 50-1379.

If you have any questions or comments concerning this matter, please feel free to contact the undersigned at 972-583-8656.

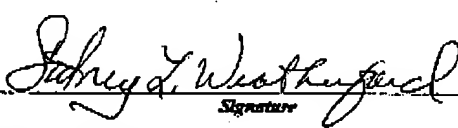
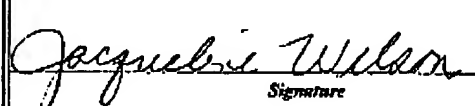
Sincerely,


Sidney L. Weatherford
Intellectual Property Counsel


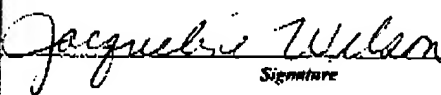
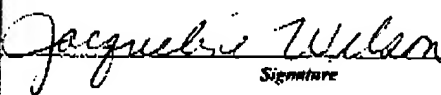
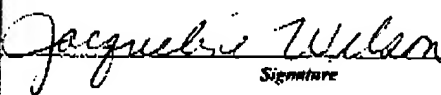
SLW/jw

Ericsson Inc.
6300 Legacy Drive



AMENDMENT TRANSMITTAL LETTER (Large Entity)				Docket No. P14682-US1	
Applicant(s): Eduardo T. Sanchez, et al.					
Application No. 09/828,059	Filing Date April 9, 2001	Examiner Kwang Bin Yao	Customer No. 27045	Group Art Unit 2667	Confirmation No. 8341
Invention: System and Method for Managing a Plurality of Calls					
COMMISSIONER FOR PATENTS:					
Transmitted herewith is an amendment in the above-identified application.					
The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	22 -	20 =	2 x	50.00	\$100.00
INDEP. CLAIMS	3 -	3 =	0 x	\$200.0	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$100.00
<input type="checkbox"/> No additional fee is required for amendment.					
<input checked="" type="checkbox"/> Please charge Deposit Account No. 50-1379 in the amount of \$100.00					
<input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed.					
<input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 50-1379					
<input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16.					
<input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.					
 Signature			Dated: January 19, 2005		
Sidney L. Weatherford Reg No. 45,602 Ericsson Inc. 6300 Legacy Drive, M/S EVR 1-C-11 Plano, TX 75024					
cc:			Certificate of Mailing or Transmission		
			I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express Mail in an envelope addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, or being otherwise transmitted to the USPTO, on the date indicated below.		
			 Signature		
			Jacqueline Wilson 01/19/2005		
			Depositor's Name and Date		

P11LARGE/REV07

AMENDMENT TRANSMITTAL LETTER (Large Entity)					Docket No. P14682-US1									
Applicant(s): Eduardo T. Sanchez, et al.														
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Multiple Dependent Claims (check if applicable) <input type="checkbox"/>														
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$100.00								
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 _____ Signature			Dated: January 19, 2005											
Sidney L. Weatherford Reg No. 45,602 Ericsson Inc. 6300 Legacy Drive, M/S EVR 1-C-11 Plano, TX 75024														
cc:			<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2" style="text-align: center;">Certificate of Mailing or Transmission</td> </tr> <tr> <td colspan="2" style="font-size: small;">I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express Mail in an envelope addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, or being facsimile transmitted to the USPTO, on the date indicated below.</td> </tr> <tr> <td style="text-align: center;">  _____ Signature </td> <td style="text-align: center; vertical-align: bottom;"> 01/19/2005 Date </td> </tr> <tr> <td colspan="2" style="text-align: center;">Depositor's Name and Date</td> </tr> </table>				Certificate of Mailing or Transmission		I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express Mail in an envelope addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, or being facsimile transmitted to the USPTO, on the date indicated below.		 _____ Signature	01/19/2005 Date	Depositor's Name and Date	
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Depositor's Name and Date														

P11LARGE/REV07

Appl. No. 09/829,059
Amdt. Dated January 19, 2005
Reply to Office action of October 21, 2004
Attorney Docket No. P14682-US1
EUS/J/P/05-30d9

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Eduardo T. Sanchez, <i>et al.</i>	§	Group Art Unit:	2667
		§		
Serial No:	09/829,059	§	Examiner:	Kwang Bln Yao
		§		
Filed:	April 9, 2001	§	Confirmation No:	8341
		§		
Attorney Docket No:	P14682-US1			
Customer No.:	27045			

For: System and Method for Managing a Plurality of Calls

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Date: January 19, 2005

Name: Jacqueline Wilson

Signature



Dear Examiner:

REPLY UNDER 37 C.F.R §1.111

In response to the Office action of October 21, 2004, the Applicant [the Applicants (or collectively "the Applicant")] submits the following amendments and remarks.

The Specification has been amended and begins on page 2 of this paper.

Please cancel Claims 1-6, 8 and 13 without prejudice.

Claims 7, 9 and 18 have been amended and the Listing of Claims begins on page 3 of this paper.

Remarks/Arguments begin on page 8 of this paper.